

# CANDICE NGUYEN

Communications. Marketing. Project Management.

## CONTACT

Phone: 856.562.0370

Email: tropicalcandice@gmail.com Website: <u>www.tropicalcandice.com</u> LinkedIn: <u>@candiceenguyen</u>

## **EDUCATION**

Drexel University
Bachelor of Arts in Communications
Marketing Minor, Linguistics Minor
Cumulative GPA: 3.84

Master of Science in Strategic and Digital Communication Anticipated Graduation: Sept. 2022 Cumulative GPA: 3.96

#### **CERTIFICATIONS**

- Drexel University Creative Writing & Publishing Certification
- Rutgers University Project Management Certification
- Hootsuite Social Marketing
- HubSpot Email Marketing
- HubSpot Content Marketing
- HubSpot Growth-Driven Design
- HubSpot Inbound Marketing
- PA Cosmetology License

#### **SKILLS**

Computer: Microsoft Office, Canva, GSuite, Hootsuite, WordPress, Shopify, Wix, GoDaddy Studio, Final Cut Pro, HubSpot

Languages: Conversational Vietnamese and Conversational Spanish

**Social Media:** Facebook, Instagram, TikTok, Twitter, Pinterest, Snapchat

Professional: Project Management, Social Media Analytics, Communication Skills, Collaborative Nature, Time Management, Customer Service

## **PROFILE**

I am an ambitious, imaginative, and versatile individual who works efficiently and collaboratively in the creative social marketing and project management field. I create results-oriented, innovative social content and outside-the-box guerilla marketing stunts for leading brands like Red Bull, QVC, and more. I am an experienced team leader with strong research and analytical skills who translates social media analytics into action. Positive and forward thinking, I am constantly looking for new experiences to grow and improve.

# **CONTENT CREATION/SOCIAL MEDIA EXPERIENCE**

YouTube & TikTok Strategy Specialist QVC | August 2021 - December 2021

- Supported the execution of paid advertising campaign strategy including development of creative, copy, links, and internal and external routing process to drive direct response KPIs
- Helped create and manage monthly YouTube and TikTok content calendars for QVC account while proactively monitoring TikTok trends, hashtags, and creator tools
- Garnered over 20k+ TikTok followers from social assets, live events, ad campaigns, and development of research analytics in October

## TikTok Creator & Content Strategist

Ujjo | June 2021 - September 2021

- Monitored content ecosystems on TikTok and competitor platforms to improve the quality and effectiveness of content
- Researched new market trends as well as user insights to leverage them into impactful marketing activities
- Developed, evolved, and executed Ujjo's TikTok and platform strategy in collaboration with Ujjo's leadership team

## Content Creator/Social Media Strategy

Bumble | May 2020 - December 2020

- Launched Bumble's TikTok platform, growing 60k+ followers, while hosting masterclasses on TikTok strategy and algorithm to headquarters
- Identified social media trends to develop content plans for long term communication strategies for the social team delegation

## Campus Representative

Victoria's Secret PINK | August 2020 - June 2021

- Optimized @drexelpink social media platforms including Instagram, Twitter, and TikTok with a total following of 16k+ on all platforms
- Acted as the liaison between PINK and collegiate students to provide feedback to PINK on what their target audience is currently consuming in the fashion and beauty world
- Managed PINK campus team to execute promotional events, collaborative opportunities, and product reviews



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#### **INTERESTS**

Content Creation Creative Writing Traveling Painting & Calligraphy Video Games



## **BRAND AMBASSADORSHIPS**

Influencer, Madewell Campus Rep, Rent the Runway Brand Ambassador, Express Campus Rep, FabFitFun Campus Ambassador, Course Hero Brand Ambassador, goPuff

#### **BRAND COLLABORATIONS**

Too Faced Cosmetics
The Pill Club
Command Brand
Maybelline
La Roche Posay
Hallmark
ZICO
Social Ladder
Culina
Nayad
Free Guy Movie
HBO Max

#### **REFERENCES**

#### Sarah Cooperson

Red Bull North America, Brand Marketing Specialist sarah.cooperson@redbull.com

## Mikaela Ridall

Parade, Community Marketing Lead mikaela@yourparade.com

#### Caitlin Mullins

QVC, Social Media Content Strategist caitlin.bohr@qvc.com

### PROJECT MANAGEMENT EXPERIENCE

#### Student Marketeer

Red Bull North America | January 2021 - Present

- Organized, hosted, and executed 2022 Red Bull Paper Wings global competition qualiflyer event in Philadelphia recruiting 9 out of 13 registrants, 2 qualiflyer winners in distance and airtime categories, and 1 TikTok registrant in the aerobatics category
- Led participation among national student projects such as Red Bull Basement with 8 applicants and Red Bull Campus Clutch with over 5 university-specific teams
- Support team efforts by leading Philadelphia Student Marketeers with on and off-premise sales account support, activations and missions, and active communication to teams in the Mid-Atlantic region

#### **Program Projects Coordinator**

VestedIn | March 2021 - June 2021

- Collected, tracked, and reported activities and data to the Senior Executive office, stakeholders, and funders
- Created and managed a budget for the WesGold Fellows summer program and prepare financial statements reflecting all expenditures
- Executed and assisted with the management of marketing and fundraising efforts such as a founder's reception and a city-wide scavenger hunt rallying 100+ participants and attendees

## **Marketing Communications Lead**

EMCHI Nail Products, LLC | October 2018 - January 2021

- Developed projects for social media ad campaigns and event coordination for live product demonstration
- Traveled and attended national trade shows as an exhibitor to demonstrate products and sell to distributors and retailers
- Monitored domestic online presence of company brand and plan for executing of marketing strategies

## City Director of Philadelphia

Bumble | January 2020 - August 2021

- Oversaw Temple, Drexel, and University of Pennsylvania to achieve set goals through marketing initiatives such as unifying the city of Philadelphia and organization partnerships
- Communicated monthly earnings from headquarters to team to optimize the program and local marketing strategies such as social distancing Bumble Benches
- Ideated, organized, and executed individual and team guerilla marketing stunts to garner downloads, brand awareness, and unique experiences such as Bee Pick-Up Lines, Bumble Dream Hive, and Pop-up food tabs and exercise classes

# **Head Collegiate Recruiter**

Bumble | June 2020 - July 2021

- Utilized personal network with resources included in training manuals to recruit potential ambassadors increasing the program to over 500+ colleges and universities
- Discussed progress and potential prospects to bring Bumble's mission and values to life on their campus with weekly meetings via Zoom